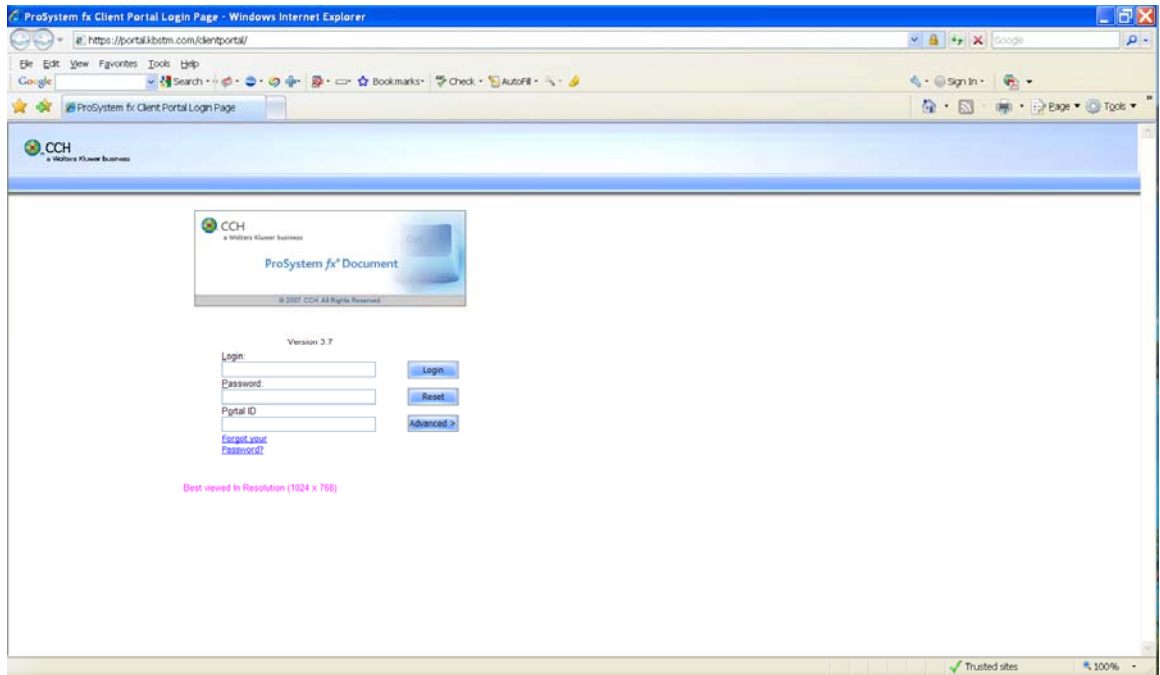
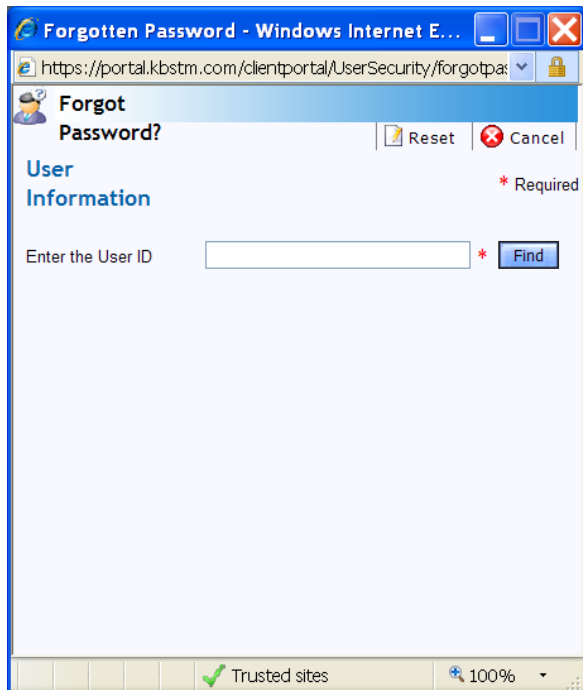


Client Portal Password Reset for Clients

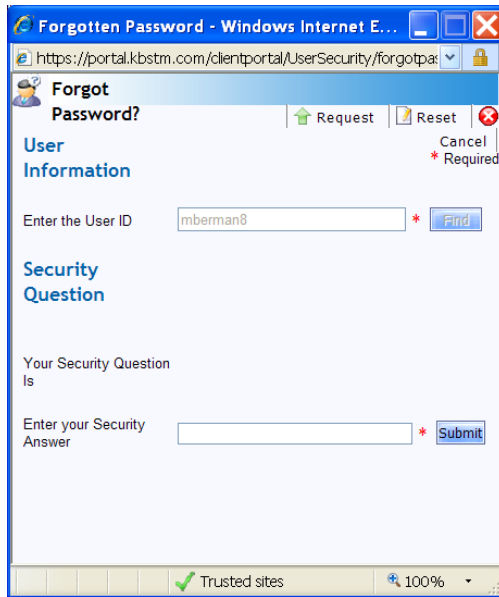
1. Go to the Portal. <https://portal.kbstm.com>



2. Click forgot your password
3. Enter your user id and click find



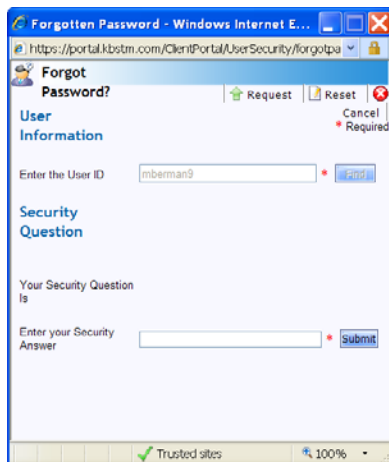
4. Click submit on security question



5. Click Ok Enter Answer for Security Question Window



6. Click on Request at top



7. A email will be sent with a automatically generated password